Application Number

Application/Control No.	Applicant(s)/Patent under Reexamination					
10/617,965	CHANG ET AL.					
Examiner	Art Unit					
Romain Jeanty	3623					

## UNITED STATES PATENT AND TRADEMARK OFFICE

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UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Virginia 22313-1450 www.usblo.gov

# NOTICE OF ALLOWANCE AND FEE(S) DUE

46069

7590

08/20/2007

F. CHAU & ASSOCIATES, LLC 130 WOODBURY ROAD WOODBURY, NY 11797 EXAMINER

JEANTY, ROMAIN

ART UNIT PAPER NUMBER

3623

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.

10/617,965

07/11/2003

Hung-Yang Chang

YOR920030197US1

DATE MAILED: 08/20/2007

TITLE OF INVENTION: SYSTEMS AND METHODS FOR MONITORING AND CONTROLLING BUSINESS (\$272,6627) SERVICE LEVEL AGREEMENTS

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE	١
nonprovisional	NO	\$1400	\$300	\$0	\$1700	11/20/2007	•

THE APPLICATION IDENTIFIED ABOVE HAS BEEN EXAMINED AND IS ALLOWED FOR ISSUANCE AS A PATENT. PROSECUTION ON THE MERITS IS CLOSED. THIS NOTICE OF ALLOWANCE IS NOT A GRANT OF PATENT RIGHTS. THIS APPLICATION IS SUBJECT TO WITHDRAWAL FROM ISSUE AT THE INITIATIVE OF THE OFFICE OR UPON PETITION BY THE APPLICANT. SEE 37 CFR 1.313 AND MPEP 1308.

THE ISSUE FEE AND PUBLICATION FEE (IF REQUIRED) MUST BE PAID WITHIN THREE MONTHS FROM THE MAILING DATE OF THIS NOTICE OR THIS APPLICATION SHALL BE REGARDED AS ABANDONED. THIS STATUTORY PERIOD CANNOT BE EXTENDED. SEE 35 U.S.C. 151. THE ISSUE FEE DUE INDICATED ABOVE DOES NOT REFLECT A CREDIT FOR ANY PREVIOUSLY PAID ISSUE FEE IN THIS APPLICATION. IF AN ISSUE FEE HAS PREVIOUSLY BEEN PAID IN THIS APPLICATION (AS SHOWN ABOVE), THE RETURN OF PART B OF THIS FORM WILL BE CONSIDERED A REQUEST TO REAPPLY THE PREVIOUSLY PAID ISSUE FEE TOWARD THE ISSUE FEE NOW DUE

#### HOW TO REPLY TO THIS NOTICE:

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- A. If the status is the same, pay the TOTAL FEE(S) DUE shown above.
- B. If the status above is to be removed, check box 5b on Part B Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and twice the amount of the ISSUE FEE shown above, or

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- A. Pay TOTAL FEE(S) DUE shown above, or
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- III. All communications regarding this application must give the application number. Please direct all communications prior to issuance to Mail Stop ISSUE FEE unless advised to the contrary.

IMPORTANT REMINDER: Utility patents issuing on applications filed on or after Dec. 12, 1980 may require payment of maintenance fees. It is patentee's responsibility to ensure timely payment of maintenance fees when due.

### PART B - FEE(S) TRANSMITTAL

Complete and send this form, together with applicable fee(s), to: Mail Stop ISSUE FEE
Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

or Fax (571)-273-2885

INSTRUCTIONS: This form should be used for transmitting the ISSUE FEE and PUBLICATION FEE (if required). Blocks 1 through 5 should be completed where

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CURRENT CORRESPOND	ENCE ADDRESS (Note: Use B	lock 1 for any change of address)	Note Fec( pape have	: A certificate of n s) Transmittal. This rs. Each additional its own certificate	nailing certifi paper, of mail	can only be used for cate cannot be used for such as an assignment ling or transmission.	r domestic mailings of the or any other accompanying nt or formal drawing, must
F. CHAU & A 130 WOODBURY, 1	SSOCIATES, LL	v/2007 C		Cert	ificate	of Mailing or Trans	
							(Depositor's name)
			<u> </u>				(Signature)
				····			(Date)
APPLICATION NO.	FILING DATE		FIRST NAMED INVENTOR		ATTO	RNEY DOCKET NO.	CONFIRMATION NO.
10/617,965 TITLE OF INVENTIC AGREEMENTS	07/11/2003 ON: SYSTEMS AND	METHODS FOR MO	Hung-Yang Chang NITORING AND CON'	FROLLING BUSI		R920030197US1 ( <u>\$7</u> 2862 <sup>7</sup> SERVICE	4134 LEVEL
APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE	FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1400	\$300	\$0		\$1700	11/20/2007
EXAM	IINER	ART UNIT	CLASS-SUBCLASS				
JEANTY,	ROMAIN	3623	705-007000				
1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).  Change of correspondence address (or Change of Correspondence Address form PTO/SB/122) attached.  "Fee Address" indication (or "Fee Address" Indication form PTO/SB/47; Rev 03-02 or more recent) attached. Use of a Customer Number is required.  3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)  PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment.						ocument has been filed for	
(A) NAME OF ASSIG	GNEE	oletion of this form is NO	(B) RESIDENCE: (CITY	and STATE OR CO	OUNT	RY)	up entity 🔲 Government
4a. The following fee(s):  Issue Fee Publication Fee (N Advance Order - #	are submitted:  To small entity discount p  # of Copies	permitted)	o. Payment of Fec(s): (Please A check is enclosed. Payment by credit care The Director is hereby overpayment, to Depos	se first reapply any	y <b>previ</b> is attac	iously paid issue fee s	shown above)
5. Change in Entity Stat	tus (from status indicated s SMALL ENTITY state		_				
NOTE: The Issue Fee and	d Publication Fee (if requ		b. Applicant is no long from anyone other than the Office.				e assignee or other party in
Authorized Signature				Date			
	e						
This collection of inform an application. Confident submitting the completed his form and/or suggesti Box 1450, Alexandria, V Alexandria, Virginia 223	ation is required by 37 C tiality is governed by 35 I application form to the ons for reducing this but (irginia 22313-1450. DC 13-1450	FR 1.311. The informatic U.S.C. 122 and 37 CFR USPTO. Time will vary den, should be sent to the NOT SEND FEES OR (	on is required to obtain or re 1.14. This collection is esti depending upon the indivi to Chief Information Office COMPLETED FORMS TO	etain a benefit by the mated to take 12 m dual case. Any con to U.S. Patent and T THIS ADDRESS.	e publi inutes nments radem SEND	c which is to file (and to complete, including on the amount of tin ark Office, U.S. Depa o TO: Commissioner f	by the USPTO to process) g gathering, preparing, and ne you require to complete rument of Commerce, P.O. or Patents, P.O. Box 1450,

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APPLICATION NO. FILING DATE		FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/617,965 07/11/2003		Hung-Yang Chang	YOR920030197US1 (8728-627	4134
46069	7590 08/20/2007		EXAM	INER .
F. CHAU & AS	SSOCIATES, LLC	JEANTY, ROMAIN		
130 WOODBUR			ART UNIT	PAPER NUMBER
WOODBURY, N	NY 11797		3623	
			DATE MAILED: 08/20/200	7

# Determination of Patent Term Adjustment under 35 U.S.C. 154 (b)

(application filed on or after May 29, 2000)

The Patent Term Adjustment to date is 181 day(s). If the issue fee is paid on the date that is three months after the mailing date of this notice and the patent issues on the Tuesday before the date that is 28 weeks (six and a half months) after the mailing date of this notice, the Patent Term Adjustment will be 181 day(s).

If a Continued Prosecution Application (CPA) was filed in the above-identified application, the filing date that determines Patent Term Adjustment is the filing date of the most recent CPA.

Applicant will be able to obtain more detailed information by accessing the Patent Application Information Retrieval (PAIR) WEB site (http://pair.uspto.gov).

Any questions regarding the Patent Term Extension or Adjustment determination should be directed to the Office of Patent Legal Administration at (571)-272-7702. Questions relating to issue and publication fee payments should be directed to the Customer Service Center of the Office of Patent Publication at 1-(888)-786-0101 (571)-272-4200.